

1. TYRRELLS QUALITY POLICY

Tyrrells Property Inspections Pty Limited - now trading as Tyrrells Building Advisory (TBA). TBA's Quality Statement is the document titled "Tyrrells Quality Policy" on permanent display in the Tyrrells office and is circulated to all Tyrrells team and Consultants.

TBA is committed to continual improvement and measures its performance on the quality of service provided, and has therefore implemented a quality management system which conforms to the requirements of both the Australian and International Standard ISO 9001:2015.

In adopting this system, TBA aims to provide services that meet and exceed our clients, employees and contractors needs and expectations for ethics, content, quality, efficiency and cost-effectiveness.

TBA is committed to employees and contractors by making their workplace healthy and safe, and by funding their continued success in their contribution to TBA.

TBA is committed to provide continual professional development and education to Building Consultants.

All reports prepared by TBA will be compliant with statutory and regulatory requirements.

The TBA quality management system is described in our Manual. This Manual provides consistent and integrated control over the administration processes and operating procedures.

Quality management means exactly what it implies – striving to meet the customer's quality needs and expectations 100 per cent of the time. TBA strive to continuously achieve best practice, improve processes and management systems. This evolution is assisted by quality record keeping and TBA's proactive approach to collect relevant feedback about all aspects of the business.



Director

Peter Ellis



Director

Stephen Ransley



Director

Michael Craig



Director

Mark Irvine

Authorised

6 July 2023